

What happens after my appointment is made:

After reaching out to us via, call, text, email, or other method, we will have our office coordinate an appointment with one of our Project Consultants. **Based on your needs, our project consultant will create your proposal using one of two methods:**



Proposal Only:

Our proposal only approach is great for single project scope jobs, such as paver installation, turf installation, simple landscape installation, and more.

Our project consultant will meet on site with you to review your wants and needs and project scope. They will take photos, videos, and measurements of the proposed work space, and create a project file. Once they have completed this they will email you a proposal or present on site, whichever you prefer. This can take a few days to turn around based on the scope of work.



Design and Proposal:

Our signature approach is for us to create a design for your outdoor living space. Projects that we typically do initial designs for include:

outdoor kitchens, outdoor living spaces, complex or multi-phase projects including multiple line items and areas such as pavers, concrete, landscape installation, landscape lighting, artificial turf, and more.

Our project consultant will meet on site with you to review your wants and needs and project scope. They will take photos, videos, and measurements of the proposed work space, and create a project file.

From your project file we will create a 2D and 3D rendering to show you what your outdoor living project may look like. We will come back and meet you onsite, set up a zoom meeting, or invite you to our office to review the project design together. We will present a proposal of your project scope once we have reviewed the design together.



IF YOU WOULD LIKE TO MOVE FORWARD ON THE PROJECT, WE TAKE A 10% DESIGN DEPOSIT.

We work with jobs of all sizes and budgets, and feel that our design services serve our clients in an unparalleled way to create clarity, transparency, and consistency to our projects, to our brand, and to our client experience.

This is a multi step process that can take a couple weeks to complete from beginning to end to ensure all details are captured and appropriately represented.



Job Minimum

We typically have a \$3500 project minimum, but our office can share with you our standard labor agreement contract, which allows for you to have a two man crew come out and work on your outdoor space for a set day rate of \$2000.

This incorporates all of our tools and equipment, and your project, at a more price conscious rate.

What are your warranty options?



We provide a seven-year workmanship guarantee for paver installations, covering defects resulting from our workmanship.

If you opt to seal your pavers at the time of installation and reapply the sealer every three years with us, we offer a lifetime warranty.



For plants, trees, and shrubs, we provide a 30-day warranty along with care recommendations.

FAQ

What's the difference between concrete and pavers?

Concrete offers a smooth, continuous surface that is great for structural related work. Interlocking Concrete Pavers provide a more aesthetic, customizable appearance with better durability against cracking. Pavers also allow for easier repairs and replacement of individual pieces if needed, compared to concrete's larger-scale repair requirements. With concrete, it's not if it cracks, it's when. Decorative concrete, like spray deck and stamped concrete also have maintenance needs like repainting, recoloring, and have to have sealer reapplied to maintain color. With decorative concrete being more expensive than pavers, requiring more maintenance, and having the chance to crack, we feel the choice is clear, to pick pavers!

What steps are involved in the paver installation process?

The process involves excavation, preparation of a compacted crushed concrete base, and the precise installation of your chosen paver type and pattern. For overlays, thin pavers are installed over existing concrete with a sand underlayment. Overlays are great for existing concrete pool decks that need covering due to unsightly cracks or damages. Overlays should NOT be used for driveways as the vehicle traffic will destroy the overlay pavers. All installations include joint sanding and concrete edge reinforcement to ensure stability.

Should I seal my pavers?

Sealing your pavers is highly recommended. It enhances the color, provides protection against stains, and stabilizes joint sand to prevent weed growth and insect intrusion. While sealing is not included in the base installation cost, it's an excellent investment to maintain the beauty and longevity of your pavers.

Can I see a visual mockup or rendering of the proposed design?

Absolutely! Once we have the initial drafts done, we will do an onsite or zoom review to refine the design. We will make final revisions and review with and present you a final proposal. Once everything looks good and you are ready to move forward, we will submit an invoice for you to pay the initial deposit. We will provide 2D and/or 3D renderings of your design, which you can submit to your HOA for approval. The design process ensures we're aligned on your vision and have everything well-planned before moving forward.

Do you offer financing or payment plans?

Yes, we have multiple financing options for your project, for projects of all sizes and budgets. We will connect you with these 3rd party financing providers.

What are expectations for Timeline and Process?

Our projects range from 3500 to multi- six figure projects. Each project has its unique set of timelines that have variables such as labor, materials, and weather. We create a gantt-chart style schedule for our larger projects so you can see how all of the pieces of the project fit together and to also provide a reasonable timeline of completion. Change orders, materials, weather, and labor all can affect this timeline. Our goal is to stay in regular communication with you in an effort to exceed expectations.

Are you licensed and insured?

We are licensed and insured and carry worker's compensation insurance as well. This is an important thing to research in companies you are looking to hire to protect yourself from liability.